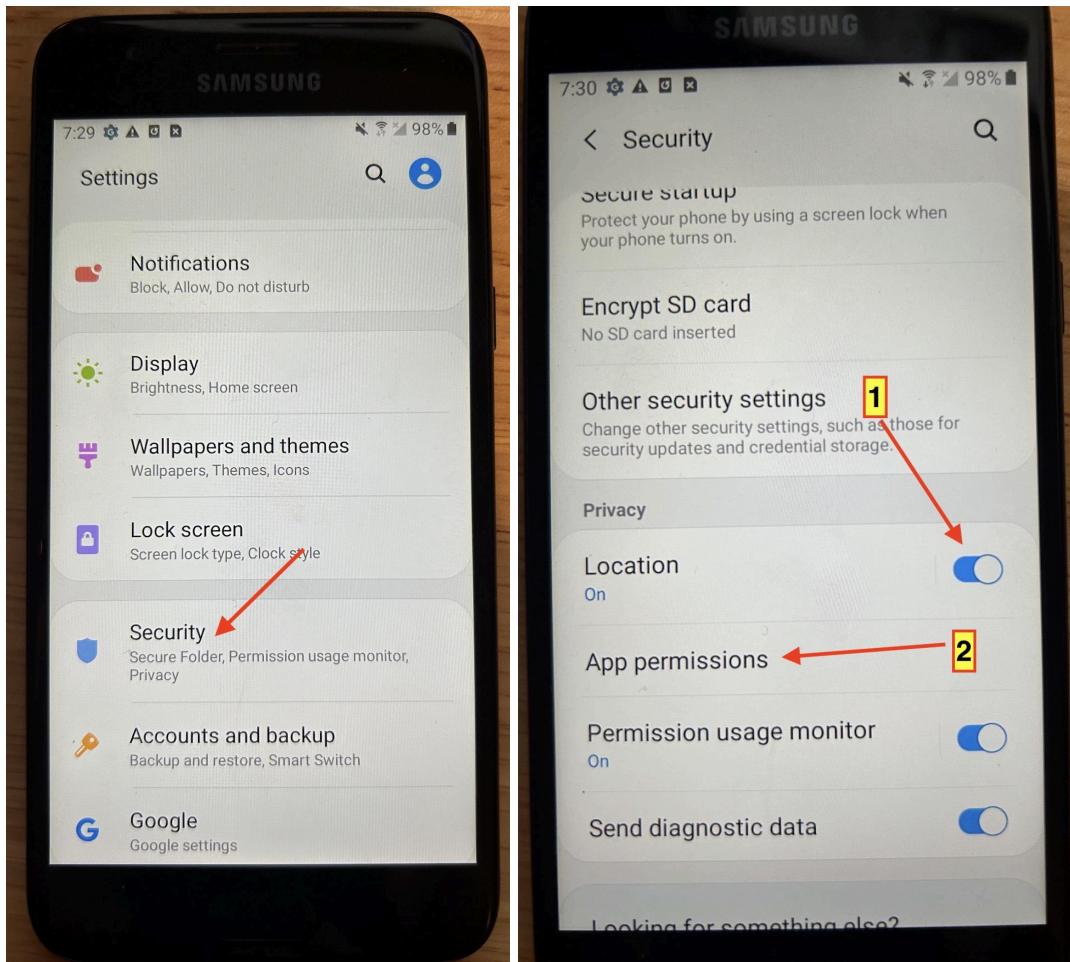**Fixing the Android** *"Cannot find your location. Location settings are not allowing Yopuhere to work. Tap "help" for remedies"* **issue.**

First, check global app location permissions on your phone:
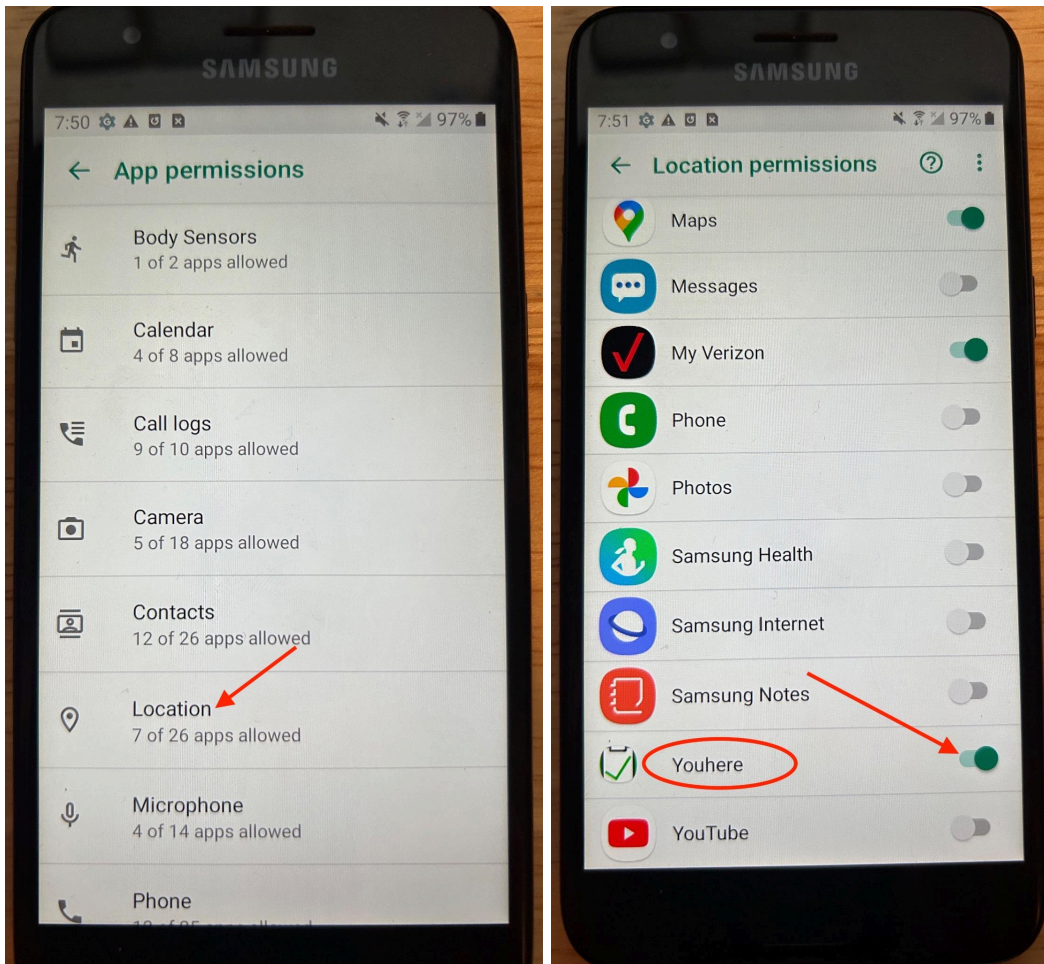
<mark>1</mark> Tap on the Settings (cog/gear icon) on your phone's main screen. Be "location" under "Privacy" is on.

<mark>2</mark> Tap "App Permissions"
   1. Scroll down to "Location"
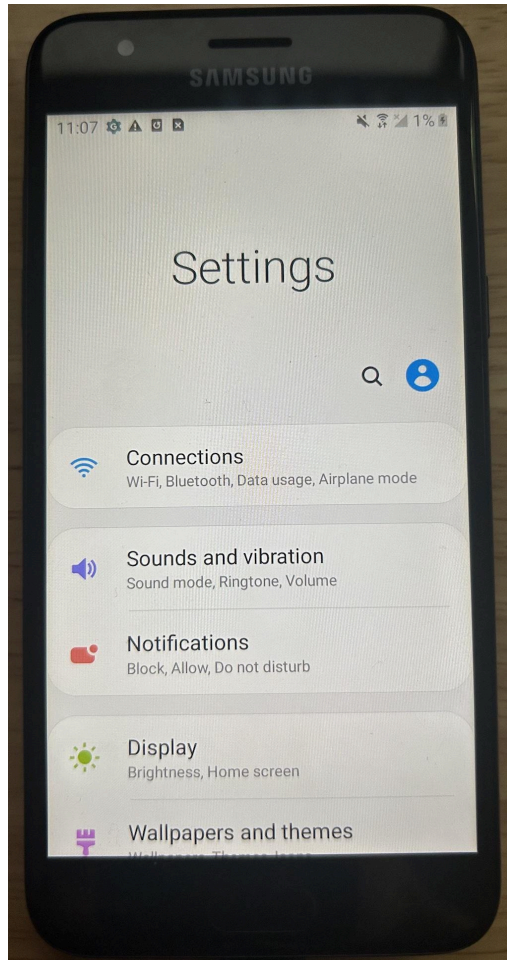   2. Scroll down to "Youhere" and be sure the slider is on (green).
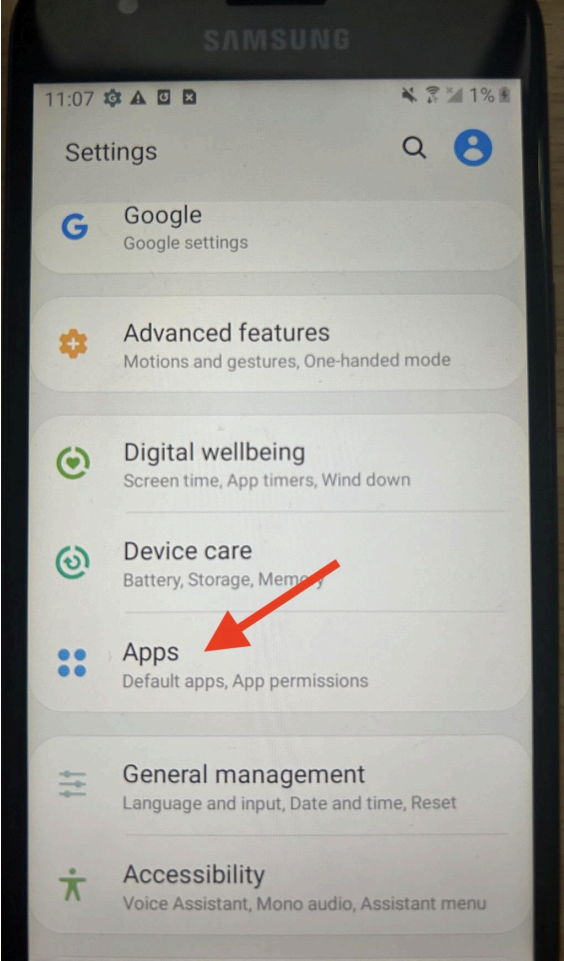

(See images on next page.)

Next, check permissions for the Youhere app
(See next page.)

Check permissions just for the Youhere app
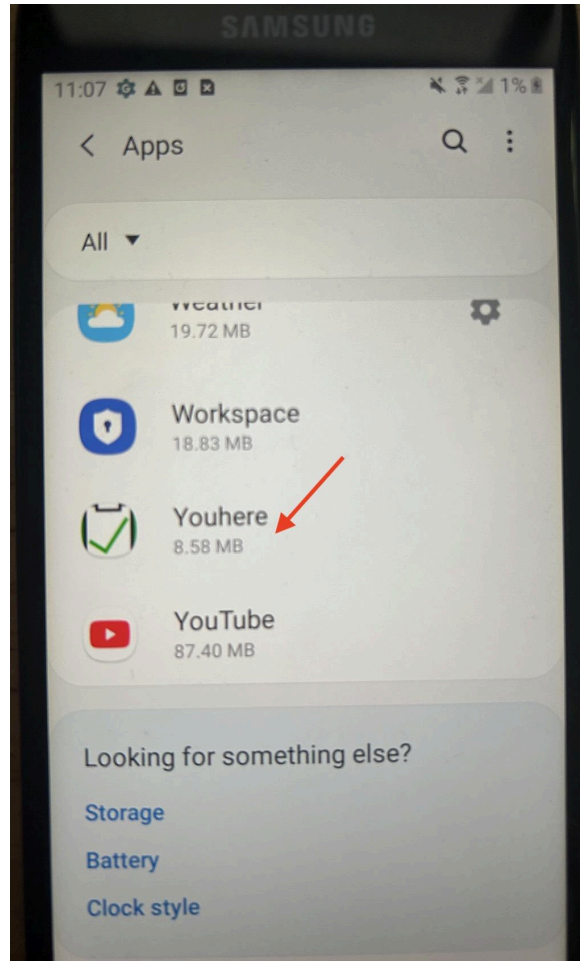## (5 steps; 1 step per page shown)

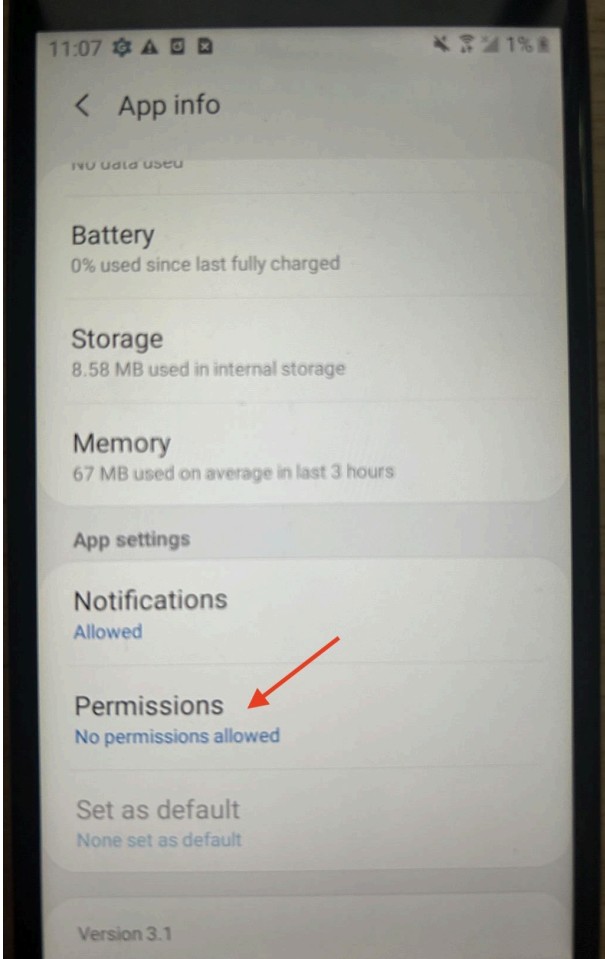Step 1: Tap on the Settings (cog/gear icon) on your phone's main screen.

Step 2: Tap on Apps

Step 3: Scroll down to the bottom (alphabetically), and tap on "Youehere."

Step 4: Tap on Permissions

Step 5: Make sure the "Locations" slider is "on" or green.